

Cohuna District Hospital & Cohuna Community Nursing Home

Strategic Plan 2016-2020



Adopted by Board of Management 26th July 2016

Cohuna District Hospital & Cohuna Community Nursing Home

Profile...

The Cohuna District Hospital was established as a public hospital in 1952. The Hospital provides care for residents of Cohuna and the surrounding catchment area. In 1983, a community appeal raised funds for a nursing home, which was built adjacent and opened in 1985.

Acute - Sixteen bed hospital provides medical, obstetric, surgical and transitional care. Three Dialysis chairs and an Urgent Care Centre ensure high quality health care for our patients.

Residential Aged Care – A sixteen bed residential aged care home providing twenty four hour nursing care in a home like environment

Community Services – District Nursing, Domiciliary Care, Planned Activity Group, weekly Strength building and exercise program and home based Transitional care

- ▶ **Our Vision.....** we are recognised for Excellence in Rural Healthcare
- ▶ **Our Mission.....** to deliver the best of available health and wellbeing services to our community
- ▶ **Our Values.....**
 - Respect
 - Integrity
 - Teamwork
 - Ethical behaviour

Our Community

One of the biggest challenges is to better respond to changing community need. We see increasing demand for Urgent Care and Primary Health services, more demand for community services and changing demand for Residential Aged care. Our role is to make sure that the Cohuna community and surrounding catchment areas can continue to access acute care, residential aged care and core community and primary based health care.

- ★ Our plan provides future direction of the health services at Cohuna District Hospital (CDH) and reflects the current and future needs of our community, to ensure high quality health care for our patients, aged care residents and clients.
- ★ Our challenge is to provide a range of services to continue to meet the health needs of our community and ensure a sustainable future.
- ★ Our future services must be innovative and remain flexible as the health needs and the communities expectations are changing. We will endeavour to work with surrounding health organisations to compliment the range of services that are provided to our local community.

The forecast for population in the Gannawarra shire is to remain stable to 2021 with 11,479 persons. It is expected the catchment will decline marginally, consistent with the broader decline of smaller townships in the shire. It is expected there will be an increase in 70-79 and 85+ age groups, which are forecast to increase by in excess of 30%. Our community has high levels of disadvantage, dependence, living alone and disability as measured by population health data.

Our Strategic Priorities

- Services
- Workforce
- Infrastructure
- Partnerships
- Role

Strategic Priorities 2016-17

SOP = Statement of Priorities

1	OUR SERVICES	STRATEGY	SUCCESS MEASURES
1.1	Increase availability of Primary Health Care services	Determine priority Primary Care Services required by our community	Actively participate in development of local health needs analysis in partnership with Murray Primary Health Network, Local government and other health care providers by Feb 2017 SOP 18
1.2	Seek opportunities to strengthen obstetric and surgical services (procedural services) for Cohuna and district residents	Consult broadly with the community, stakeholders and neighbouring health services	(a) Access to procedural services is maintained and where possible increased (b) sign MOU with other health services in Loddon Mallee region by December 2016 to establish "Regional Clinical governance Committee" SOP 14
1.3	Develop a strategy to ensure the preparedness of CDH for the NDIS and HACC transition and reform	Seek advice from providers and users of NDIS and HACC Services	Plan developed and endorsed by Board of Management by June 2017 SOP 2
2	OUR WORKFORCE	STRATEGY	SUCCESS MEASURES
2.1	Workforce Planning	Develop workforce plans that ensure the workforce is appropriately qualified and skilled to support delivery of quality safe care	Finalise workforce plans with priority being Nursing workforce by November 2016 SOP 7
		Ensure anti Bullying and harassment Policy is understood	Training provided to all staff on Bullying, Harassment and Grievance Policies by Sept 2016 SOP 5
		Ensure that an OH&S risk Management approach is in place with focus on prevention of occupational violence	OH&S program is reviewed to ensure compliance with risk management standards by March 2017 SOP 6
		Create a workforce culture that includes staff in decision making, supports open communication and includes consumers	Finalise action plan by Sept 2016 SOP 8

3	OUR INFRASTRUCTURE	STRATEGY	SUCCESS MEASURES
3.1	To have efficient and compliant infrastructure that will support service capability	<p>(a) Review efficiency of essential infrastructure e.g. hot water system, heating & cooling, boilers, washing machines etc.</p> <p>(b) Refurbish/Remodel operating theatre to comply with standards</p> <p>(c) Refurbish Nursing home to better meet community expectations and to provide a safer environment for residents & staff</p>	<p>Identified deficiencies rectified as part of 2016-17 Capital expenditure budget</p> <p>Application for funding to DHSS in August 2016</p> <p>Application for funding to DHSS in August 2016</p>
3.2	Develop ICT systems to support quality of care and expand services	<p>(a) Electronic capture of medical in-patient progress notes and services provided in Urgent Care centre (UCC)</p> <p>(b) Maximise telemedicine capability from CDH to Echuca Regional Health and Bendigo Care Health Group</p>	<p>Telemedicine services expanded by March 2017 SOP 1</p>

4	OUR PARTNERSHIPS	STRATEGY	SUCCESS MEASURES
4.1	Establish strategic partnerships to enhance services available to our community	Actively participate and contribute to joint service planning projects in Gannawarra and Loddon shires	Formal service agreements with strategic partners including NDCH, BHCG, MPHNS and ERH SOP 4

5	OUR ROLE	STRATEGY	SUCCESS MEASURES
5.1	To have an efficient and sustainable health service	(a) Continued focus on Quality, Accreditation and risk minimisation	Maintain accreditation status with NSQHS; ACSAA and Food Safety Audit
		(b) Maintain financial viability	Ensure an operating surplus is achieved each financial year SOP 24
		(c) Maintain and seek every opportunity to enhance community engagement	Community Advisory Committee established by Oct 2016
		(d) Review carbon footprint	Identify carbon reduction target by April 2017 SOP 25

2016 - 2020

